
NRC in Syria

NRC is in Syria to support people affected by forced displacement (IDPs, returnees, host community etc.) so that they can have access to timely and effective assistance, to cope with the crisis and when the crisis ends return and rebuild their lives. NRC started its activities in Syria in mid-2016.

In 2024 NRC has reached with humanitarian assistance more than 699,313 individuals across Syria in the Governorates of Damascus, Rural Damascus, Daraa, Homs, Aleppo, Hama, Idleb, Hassakeh, Qamishli and Raqqa

NRC will continue to apply an integrated programming approach, where Education, Information, counselling and legal assistance (ICLA), Shelter/WASH, Livelihoods and Food Security and (LFS) programmes, and Protection from Violence work jointly to enable displacement-affected populations to meet their basic needs, enjoy their rights, and benefit from pathways to durable solutions.

Role Specific Information

The Protection Monitoring Officer is responsible for the timely, high-quality, and effective data collection on the protection environment in order to support and improve the protection services within their area of operation. The overall purpose of this position is to ensure the quality of the planning, implementation and follow-up of all technical aspects for protection monitoring activities being implemented.

What you will do

Generic responsibilities

1. Ensure adherence with NRC policies, tools, handbooks and guidelines.
2. Implement delegated protection project portfolio according to plan of action.
3. Prepare and develop status reports as required by management.
4. Ensure proper filing of documents.
5. Ensure that projects target beneficiaries most in need and explore and assess new and better ways to assist.
6. Promote and share ideas for technical improvement

What you will bring

These are skills, knowledge and experience that are important for effective performance.

1- Generic professional competencies:

- Experience working as a Project/Protection Officer in a humanitarian/recovery context
- Previous experience working in complex and volatile contexts
- Documented results related to the position's responsibilities
- Good knowledge of English (in addition to Arabic), both written and verbal

Context/ Specific skills, knowledge and experience:

- University degree in social work, psychology, social sciences, anthropology and other related fields
- Minimum of 3 years of experience in protection/Gender-based violence activities, in particular protection monitoring, case management, counselling, social work or another related field;
- Strong written and oral communication skills, effective in representation and liaison with external parties
- Ability to maintain confidentiality, respect, non-discrimination, and safety of client at all times
- Strong ability to organize work, meet deadlines, maintain composure, work independently and with limited direct supervision and prioritize work under pressure, coordinate multiple tasks and maintain attention to detail
- Excellent interpersonal and problem-solving skills, creativity, and flexibility
- Ability to maintain confidentiality, respect, non-discrimination, and safety of client at all times
- Advanced in written and spoken English and fluency in Arabic.
- Computer literacy (Microsoft Word and Excel)
- Good knowledge of data protection standards.

2- **Behavioural competencies**

These are personal qualities that influence how successful people are in their job. NRC's Competency Framework states 12 behavioral competencies, and the following are essential for this position:

- Handling insecure environments.
- Coping with change.
- Planning and delivering results.
- Working with people.
- Communicating with impact and respect
- Analyzing

What we offer:

- Duty station: **Damascus**, Syria.
- Contract: Project-Based **until the end of August 2027**, non-renewable
- Travel: **80-90%**, local travel within the south of Syria
- Salary/benefits: Grade 5 on NRC's national salary scale
- NRC is an equal opportunities employer. We are committed to diversity without distinction to age, gender, religion, ethnicity, nationality, and physical ability.
- We think outside the box, encourage ideas, and give responsibility to all employees at all levels. You will have many opportunities to be heard and take the initiative.

IMPORTANT Considerations:

- This position is open to **Internal and External candidates**.
- Application deadline is **3 September 2026**.
- Candidates who do not provide complete, detailed information in the online application form may not be considered.

To apply for this Vacancy, please copy the link below:

https://23109900.webcruiter.no/Main/Recruit/Public/5170140402?link_source_id=0