

**JOB VACANCY ANNOUNCEMENT- MSF OCB**

<b>Job Title</b>	<b>COUNSELOR EDUCATOR</b>
<b>Employer</b>	Médecins Sans Frontières - Belgium
<b>Duty Station</b>	<b>DAMASCUS</b>
<b>Deadline for applications</b>	<b>18<sup>th</sup> May 2026</b>
<b>Contract status</b>	Service Agreement for 6 months, Possibility of Renewal
<b>Type of contract</b>	Full time
<b>Start Date</b>	As soon as possible

**Introduction about MSF:**

Médecins Sans Frontières (MSF) / أطباء بل حدود is an international, independent, medical humanitarian organization that delivers emergency aid to people in 70 countries who are affected by armed conflict, epidemics, natural disasters and exclusion from healthcare. MSF offers assistance to people based on need, irrespective of race, religion, gender or political affiliation and our actions are guided by medical ethics and the principles of neutrality and impartiality.

We offer basic healthcare, perform surgery, fight epidemics, rehabilitate and run hospitals and clinics, carry out vaccination campaigns, operate nutrition centers, and provide mental healthcare. Our activities include the treatment of injuries and disease, maternal care and the provision of humanitarian aid. Where necessary, we set up sanitation systems, supply safe drinking water, and distribute relief to assist survival.

*Check the links:*

[Médecins Sans Frontières أطباء بل حدود](#)

[Médecins Sans Frontières T-shirt أطباء بل حدود - م: قف](#)

**Main Objective of the position:**

Perform counseling and/or education sessions to patients, and/or caregivers following MSF medical and mental health protocols and procedures, in order to improve their psychosocial condition.

**Accountabilities:**

- Actively promote the availability of counselling services. Carry out, individually or in group, non-specialized counselling and/or educational sessions, to patients, their families, the community to alleviate their psychosocial difficulties within the project scope of activities.
- Provide first assessment, psychological first aid (PFA) and psychosocial support/counselling to patients.
- Refer patients to other specialists or other institutions for further assistance, when necessary, in order to propose the best support available in order to offer patients holistic package of care when it is available.
- Participate in the creation of any material needed for counselling activities.
- Attend and actively participate in supervision sessions and educational sessions with members of the team.
- Keep files and statistics of daily activities confidential and participate in team meetings to share experiences and discuss special cases with other counsellors, preserving confidentiality.



- Support other MH staff or medical departments (when needed and validated) in the provision of a holistic package of care within the scope of responsibility of the mental health department.
- Inform line manager of any problem of any kind arising during the day-to-day activities.
- Identify the psychosocial, socio-economic, and administrative needs for patients.
- Working together with other team members to prepare/produce various mental health psychosocial education messages/topics, according to specific groups and needs e.g. caretakers of disabled individual, population affected by armed conflict as well as any material needed for counselling activities and look after it.

#### **MSF Section/Context Specific Accountabilities:**

- Adhere to MSF principles and standards.
- Flexible and adaptable to changes in work context and plans.
- Ensure verbal consent is obtained before engaging other service providers or specialists or disclosing information.
- Provide basic mental health assessment and follow up sessions for all patients referred from the mobile clinic team and the PHCC from Rural Damascus points.
- Proper identification of survivors of ill-treatment and torture ensure to refer for multidisciplinary assessment is done at SOIT facility, for quality service and management according to MSF's guidelines.
- Carry out psychological first aid (PFA) for people who needs such intervention.
- Provide individual consultations (new and follow up), individual and group psychoeducation, psycho stimulation, recreational activities towards a community-based approach and intervention sessions for patients or those referred by external organizations, and those we serve with a trauma informed approach to do no harm.
- Ability to partake in both individual and group clinical supervision sessions and to report challenging cases for support to supervisor and MHAM in copy.
- Provide group awareness sessions and group psychoeducation sessions for beneficiaries in order to disclose availability of the service as well as identify cases.
- Identify and facilitate referrals through the mapping system and refer patients with different psychosocial needs after discussion with patients' consent, with the social worker, any beneficiary on follow-up requiring other support services, which are non-medical in nature.
- Maintain an organized cabinet of patient files and reports of activities conducted, ensuring patient confidentiality under lock and key.
- Collate data of all activities done at the various facilities and submit the month report to the supervisor and making sure its imputed on the data base for reporting as per MSF standards.
- Attend regular team's meetings as well as planning of activities with supervisors support on, reporting on the clinic's needs and arising challenges.
- Get involved with the medical team, any beneficiary on follow-up requiring other medical services.

#### **Requirements:**

##### **Education**

- **Essential** Counseling, psychology or other similar degree/diploma.

##### **Experience**

- **Essential** minimum **2-years** working experience in similar position.
- Desirable previous experience with other NGO's.

##### **Languages**

**(Arabic) essential**, Mission language "**English** desirable.

##### **Knowledge**

- Desired knowledge of the affected population.
- Strong communication, organizational and social skills (attentive listening, open attitude, empathy, sensitivity).
- Capacity to work in a multidisciplinary team.



- Initiative, creativity, and flexibility.
- Capacity to adjustment to change.
- Interest in helping vulnerable population.

#### Competencies

- Results and Quality Orientation **L2**
- Teamwork and Cooperation **L1**
- Behavioral Flexibility **L1**
- Commitment to MSF Principles **L1**
- Stress Management **L2**

#### **Application process:**

To apply for this position, please submit your application in English through the following email address:

[msfocb-syria-jobs@msf.org](mailto:msfocb-syria-jobs@msf.org).

Write the Subject Line **COUNSELOR EDUCATOR**, Damascus

Please submit your CV in **English**, together with a motivation letter and all relevant work and education certificates. **Without supporting documents, the application will be not accepted.**

**DEADLINE FOR SUBMITTING THE APPLICATION: 18<sup>th</sup> MAY 2026.**

**We are an equal opportunity employer; we do not charge a fee for any applications received.**