

JOB VACANCY ANNOUNCEMENT- MSF OCB

Job Title	Field Communications Officer
Employer	Médecins Sans Frontières - Belgium
Duty Station	Damascus
Deadline for applications	15 th August 2026
Contract status	Service Agreement for 6 months (Renewable)
Type of contract	Full time
Start Date	August 2026

Introduction about MSF:

Médecins Sans Frontières (MSF) / أطباء بل حدود is an international, independent, medical humanitarian organization that delivers emergency aid to people in 70 countries who are affected by armed conflict, epidemics, natural disasters and exclusion from healthcare. MSF offers assistance to people based on need, irrespective of race, religion, gender or political affiliation and our actions are guided by medical ethics and the principles of neutrality and impartiality.

We offer basic healthcare, perform surgery, fight epidemics, rehabilitate and run hospitals and clinics, carry out vaccination campaigns, operate nutrition centers, and provide mental healthcare. Our activities include the treatment of injuries and disease, maternal care and the provision of humanitarian aid. Where necessary, we set up sanitation systems, supply safe drinking water, and distribute relief to assist survival.

Check the links:

[Médecins Sans Frontières أطباء بل حدود](#)

[Médecins Sans Frontières T-shirt م.ف.ب. أطباء بل حدود](#)

Main Objective of the position:

MSF uses public communications to support its medical humanitarian action, to bear witness on the crises it works in, to make its work known to the public, and to secure and sustain public support for its social mission, including through fundraising and recruitment efforts.

The purpose of the field communications officer (FCO) is to implement communications strategies and activities in direct support of MSF's medical humanitarian programmes and social mission. The focus of FCO activities is on content production and dissemination, on media management and monitoring, and on contributing to communications strategies and tactics.

Accountabilities:

Content dissemination and engagement:

- Produces content and oversees production of communications tools and digital tools for local digital channels
- The FCO disseminates MSF content in the country, proactively pitches to media and uses existing MSF digital channels in the country and/or region as defined by the communications strategy.
- If there is a social media officer (SMO) position in the country, then the FCO can act as back-up for the SMO using digital channels for community engagement and dissemination.

Media management:

- Maintains regular relations with a wide array of media contacts across traditional and digital media outlets, including journalists, bloggers, photographers, producers, cameramen, and influencers, as relevant. This responsibility may be shared with other communications team members in the country.
- Proactively pitch media and manages incoming media requests
- Helps organise events such as press briefings or press conferences and helps organise and accompany media visits to MSF projects.

Produces content and oversees production of communications tools including for local digital channels:

- Identifies appropriate communications tools for target audiences, collects material, and produces tools or adapts them to target audiences.
- Supervises the production of communications tools (multimedia, leaflets, posters, radio spots, videos, photos, etc) by external providers in the country (designers, producers, translators, etc) according to strategy and budget, and keeps an updated list of external providers for MSF use.
- Develops an understanding of the operational information used in MSF public communications (such as mortality, morbidity, # of patients vs # of consultations, etc) and its relevance to the crisis.
- Follows MSF communications ethical guidelines in all materials directly collected and produced, such as on consent, on DEI (diversity, equity, and inclusion), and other relevant communications standards or guidelines.

Carries out digital and media monitoring.

- Monitors relevant media and digital channels, to highlight significant trends, news, or reports relevant to MSF or the contextual environment to the Head(s) of Mission, Field Communications staff, humanitarian affairs staff and/or other operational staff (as relevant)
- Collects preliminary insights into public narratives on issues of relevance to MSF.
- Generates and updates reports on the local media and digital landscape, with support from other communications teams if needed (digital teams or other).
- When needed manages digital media dashboards for real-time monitoring on issues of operational and reputational relevance.

Contributes to communications strategy and tactics.

- Reports on the tangible outcomes of communications initiatives, like the extent of coverage and audience response, and suggests improvements.
- Identifies opportunities to raise the visibility of underreported crises that MSF is seeing in the country.
- Provides initial insights on the feasibility of communications tactics, such as related to media window, social media penetration, audiences' reception, etc.
- Offers advice on engaging with media and digital channels during crises.

Internal stakeholder engagement

- Helps to promote MSF communications principles, practices, and material towards MSF staff in the country.
- Helps respond to incoming requests from the MSF communications network.
- Liaises with MSF communications network for technical support, if needed, such as for AV editing, digital engagement, and monitoring.

Reporting

- Participates in communication data-collection and reporting to inform MSF teams of upcoming communications and past results.
- Helps track/record all public communications initiatives carried out for institutional memory.

MSF Section/Context Specific Accountabilities

MSF operational set-up in the country:

MSF has 5 operational centers working in Syria.

MSF comms set up in the country :

Number of field communications staff, sectional, and intersectional positions, and the relation to the FCO.

Total of 4 field communications staff work in the country, the Intersectional FCO position works in collaboration with the other 3 colleagues.

MSF communications network:

MSF MENA communications team in Jordan, Lebanon and Dubai manages regional social media channels of relevance for comms in Arabic, they can provide support with online monitoring and editing AV material.

The intersectional FCO position is managed by the Intersectional FCM, and provides support to the FCM in the Northeast of Syria when needed.

MSF Syria currently operates projects in 13 of the 14 governorates, a footprint subject to change depending on operational and humanitarian needs. As such, the Intersectional FCO is required to travel frequently to cover activities across all locations.

Requirements:

Education

Essential: University degree in a relevant field such as journalism, communication Development, Political science or International Relations

Experience

- Essential: Previous working experience of at least 2 years in communications, journalism or public relations.
- Desirable: Experience in NGO or international organizations specialized in humanitarian action, health or development.
- Essential: Analytical capacity in media and social media management

Languages

- Proficiency in written and spoken English and Arabic.

Application process:

The interested applicants should submit their applications, with the CV, and with supporting documents (certificates, diplomas etc.) to Médecins Sans Frontiers, People and Workforce department via the link below:

<https://forms.gle/wVVnGANHZRmNhrSk9>

Please save your CV and certificates with your name.

DEADLINE FOR SUBMITTING THE APPLICATIONS: 15th August 2026 4:30PM.

We are an equal opportunity employer; we do not charge a fee for any applications received.

Qualified Female applicants are highly encouraged to apply.

Only short-listed candidates will be contacted