NRC NORWEGIAN REFUGEE COUNCIL

NRC in Syria

In 2026, an estimated 15.6 million people in Syria, more than 61% of the population, continue to need humanitarian assistance, nearly 46% of whom are children. The fall of the former government in December 2024 raised hopes for the country's future and for people affected by the crisis. However, insecurity, economic hardship and extensive humanitarian needs persist, alongside emerging opportunities to support Syria's recovery. Since December 2024, approximately 1.7 million refugees and more than 2 million internally displaced people (IDPs) have returned to their areas of origin, while an estimated 5.5 million people remain internally displaced.

The Norwegian Refugee Council (NRC) has been a leading humanitarian actor in the Syria response, both inside the country and across the region, since 2012. Operating amid protracted conflict, socioeconomic deterioration, climate change and natural disasters, NRC delivers emergency assistance, transitional support, early recovery and resilience programmes to people affected by displacement and crisis. NRC also leads advocacy efforts to promote safe, sustained and unimpeded humanitarian access across Syria and calls for increased humanitarian funding and investment in resilience and early recovery to address urgent needs and support communities in rebuilding their lives.

Role Specific Information

The MEAL Officer will support the NRC SCS Area Office in monitoring the operations of all the programmes within the area office to support programme management, facilitate learning, and promote accountability functions.

The position will support the implementation of an appropriate MEAL and information management system as per NRC's Global MEAL standards in coordination with the MEAL unit at Country Office level.

What you will do

Generic professional competencies

- 2-3 years' experience of working with data, analysis, reporting, or information management.
- Experience in working in monitoring and evaluation is highly desirable.
- Experience in the humanitarian sector is preferable (such as working in an emergency or post-conflict setting)
- Documented technical competences related to the position's responsibilities
- Documented results related to the position's responsibilities
- Fluency in English and Arabic both written and verbal;
- Computer skills, including MS Office (Word, Excel)

Context related skills, knowledge and experience

- University degree (Bachelor's) in Social Work/Social Sciences, Computer Sciences or equivalent.
- Knowledge of the humanitarian context in Central Syria; preferably Homs and Hama Governorates
- Thorough experience with and knowledge of principles and current approaches to monitoring and evaluation in relief and development programmes, using both quantitative and qualitative methods
- Understanding of data and information needs for programme management and decision making
- Experience in facilitating the capacity building efforts of diverse colleagues, including local partner agencies;
- Demonstrated ability to transfer knowledge to diverse audiences through training, mentoring and other formal and non-formal methods;
- Analytical skills and experience of working with data analysis software including Kobo. Experience of working with digital data collection platforms (e.g. Kobo, ODK Collect) and SPSS is a plus.

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Behavioural competencies

These are personal qualities that influence how successful people are in their job. NRC's Competency Framework states 12 behavioural competencies, and the following are essential for this position:

- Planning and delivering results
- Working with people
- Analyzing
- Communicating with impact and respect
- Coping with Change
- Handling an insecure environment

What we offer:

- Duty station: **Damascus**, Syria.
- Contract: Fixed Term
- Salary/benefits: Grade 5 on NRC's national salary scale
- NRC is an equal opportunities employer. We are committed to diversity without distinction to age, gender, religion, ethnicity, nationality, and physical ability.
- We think outside the box, encourage ideas, and give responsibility to all employees at all levels. You will have many opportunities to be heard and take the initiative.

IMPORTANT Considerations:

- This position is open to Internal and External candidates.
- Application deadline is 26 November 2026.
- Candidates who do not provide complete, detailed information in the online application form may not be considered.

To apply for this Vacancy, please copy the link below:

https://23109900.webcruiter.no/Main/Recruit/Public/5212312187?link_source_id=0