

JOB VACANCY ANNOUNCEMENT- MSF OCB

Job Title	HEALTH PROMOTER IEC OFFICER
Employer	Médecins Sans Frontières - Belgium
Duty Station	DAMASCUS
Deadline for applications	25th October 2026
Contract status	Service Agreement for 2 months, Possibility of Renewal
Type of contract	Full time
Start Date	1/11/2026

Introduction about MSF:

Médecins Sans Frontières (MSF) / أطباء بلا حدود is an international, independent, medical humanitarian organization that delivers emergency aid to people in 70 countries who are affected by armed conflict, epidemics, natural disasters and exclusion from healthcare. MSF offers assistance to people based on need, irrespective of race, religion, gender or political affiliation and our actions are guided by medical ethics and the principles of neutrality and impartiality.

We offer basic healthcare, perform surgery, fight epidemics, rehabilitate and run hospitals and clinics, carry out vaccination campaigns, operate nutrition centers, and provide mental healthcare. Our activities include the treatment of injuries and disease, maternal care and the provision of humanitarian aid. Where necessary, we set up sanitation systems, supply safe drinking water, and distribute relief to assist survival.

Check the links:

[Médecins Sans Frontières](#) [أطباء بلا حدود](#)

[Médecins Sans Frontières - أطباء بلا حدود](#)

Main Objective of the position:

Implement Health Promotion/IEC (Information, Education, Communication) activities with patients and local population to raise their knowledge and skills on relevant medical topics.

Accountabilities:

- Inform patients and communities about MSF and services it provides.
- According to medical priorities, deliver information to the patients and community on specific health topics
- Implement activities of health education and awareness (sessions in schools, churches/mosques, community), under the indications and supervision of the HP Supervisor.
- Under the guide of HP Supervisor, assess the impact of activities (with questions, verifications and behaviour observations), and report problems, success and constraints to him/her.
- Collect all type of information related to specific health and living conditions of the population, in particular to identify the most vulnerable populations to target.
- Report to HP Supervisor: activities, problems met, strengths and constraints.



- Establish and maintain contacts with social partners, including other NGO's, governmental health services that can provide answers to social problems.
- Keep education and communication areas clean and tidy and professional materials available.
- Participate in creation of any material needed for the activities of information, education and communication

MSF Section/Context Specific Accountabilities:

- Coordination of the health activities at MSF-supported PHCCs and MSF-standalone mobile clinics in Rural Damascus
- With the HPCE supervisor, plans community-based engagement activities in promoting MSF's medical activities in Rural Damascus for better understanding and acceptance at community level
- Facilitate capacity building sessions for the CHEs to improve health education delivery to the beneficiaries
- Conducting awareness/educational sessions (individual/group) about several pre-established health topics and promotion of MSF services with patients and beneficiaries at facility level.
- Establish approval and validation from community leaders and camp managers on activities implementation
- Collaborate with the CHEs on their daily activities.
- Coordination among CHEs on surveillance activities for potential outbreaks and emergencies, where MSF can potentially intervene
- Gather the daily data collection for the CHEs and combining them for the weekly report and share it with the HPCE supervisor.
- Encode the daily HP data on the database.
- Collaborating with other departments when requested.
- With the social worker, follow-up on patient referrals to our facilities/services or external actors.
- Planning and coordination of awareness campaigns in the facility or community.
- Organizing educational sessions for children and adolescents in formal and informal schools. In addition to facilitating trainings for the teachers.
- Engaging with community leaders and key figures (imams, camp managers, teachers...) in the targeted communities.
- Participating in meetings with the HP Manager and any other departments when requested.
- Follow up on feedback/rumours from the community members and leaders.
- Reporting timely any incidents in the field to the HPCE supervisor.
- Contributing in the mapping of other actors/NGOs working in our catchment area.
- Supporting in the distribution of NFIs when required.
- Supporting WATSAN/LOG activities in the community when necessary.
- Participating in the planned activities related to the International Health Days.
- Planning and Implementation of surveys (patient satisfaction surveys, rapid assessments...) when required.
- Review of the IEC materials (Flyers, brochures, posters...) used for health education activities among patients and beneficiaries.

Requirements:

Education	Essential Diploma or bachelor's degree in social science, social communication, nursing or teaching.
Experience	Essential , 2 years' continuous professional experience in a similar position working directly with communities in Damascus or Rural Damascus • Experience with NGO is desirable
Languages	Arabic is essential . English is desirable
Knowledge	Essential computer literacy (word, excel and internet) • Strong knowledge of the social, cultural and community context of Damascus or Rural Damascus



- Strong communication, organizational and social skills (attentive listening, open attitude, empathy, sensitivity)
- Capacity to work in a multidisciplinary team

Competencies

- Results and Quality Orientation L1
- Teamwork and Cooperation L1
- Behavioural Flexibility L1
- Commitment to MSF Principles L1
- Stress Management L2

Application process:

The interested applicants should submit their applications, with their CV in English, and with supporting documents (certificates, diplomas etc.) to Médecins Sans Frontières, People and Workforce department via the link below:

<https://forms.gle/a6kELUgfTP9x84yy6>

DEADLINE FOR SUBMITTING THE APPLICATION: 25TH OCTOBER 2026 We are an equal opportunity employer; we do not charge a fee for any applications received.

MSF is a civil society initiative that brings together individuals committed to the assistance of other human beings in crisis. As such MSF is by choice an association.

Each individual working with MSF does it out of conviction and is ready to uphold the values and principles of MSF.